



OFFICE OF INSURANCE REGULATION

MICHAEL YAWORSKY
COMMISSIONER

**FINANCIAL SERVICES
COMMISSION**

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COMMISSIONER OF
AGRICULTURE

March 10, 2026

Mike Yaworsky
Commissioner of Insurance Regulation
200 East Gaines Street
Tallahassee, FL 32399-0326

**Re: Auditor General Report No. 2026-025 – OIR Property and Casualty Insurer
Investigations, Compliance Reporting, and Prior Audit Follow-Up**

Commissioner Yaworsky,

Pursuant to Section 20.055(6)(h), Florida Statutes, the Office of Inspector General is required to provide a written response to the agency head on the status of corrective actions taken no later than six months after publication of a report on the state agency by the Auditor General. A copy of the response is also filed with the Joint Legislative Auditing Committee. Information regarding the status of corrective actions that have been taken in response to the findings that were documented in the referenced report is provided in the attached documentation.

Please let us know if you have any questions or concerns.

Regards,

Linh Trang
Inspector General

Enclosure

cc: Kevin Jacobs, Chief of Staff
Joint Legislative Auditing Committee

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Project Name:

Project Number:

Follow-Up Date:

Due Date:

1st Follow-Up to Auditor General – OIR Operational Audit

AR-2526-095

March 2, 2026

March 16, 2026

External Audit Title:

Audit Project Number:

Audit Report Date:

Prior Follow-Up Report

Auditor General – OIR Operational Audit

AR-2425-082 Compliance Reporting, and Prior Audit Follow

September 2025

NA

Report No. 2026-025 Property and Casualty Insurer Investigations, Compliance Reporting, and Prior Audit Follow-Up

Finding Number	Finding Summary	Recommendation	Management Response (Included in Audit Report)	Management Follow-Up Response	Status (Open or Closed)
1	Telework. Office employees teleworked 1 day a week outside established policies and procedures, without documented telework arrangements or appropriate notation in the State’s human resource system, and absent documentation describing how or why the telework continued after apparent discontinuation by the Commissioner. Additionally, for employees teleworking within established policies and procedures, the Office did not always capture the information necessary to maintain accountability for telework arrangements and the equipment assigned to teleworking employees.	We recommend that Office management ensure that all telework is conducted pursuant to established policies and procedures, forms and employee evaluations are completed and maintained for all employees authorized to telework, and a list of all equipment used for teleworking is maintained. We also recommend that Office management work with the Department to ensure that all teleworking employees are identified in People First and that the Office make telework policies and procedures publicly available on the Office Web site in accordance with State law.	The office will review its telework policies and procedures to determine if revision is necessary and will make its telework policies and procedures publicly available on its internet site in accordance with section 110.171(8), Florida Statutes. The Office will also review telework agreements and update them if necessary. The Office will also ensure that equipment assigned to teleworking employees is properly noted in employee telework agreements. The Office will further ensure that evaluations for teleworking employees are timely completed. Finally, the Office will work with the Department of Financial Services to ensure that all Office employees authorized to telework are so identified in People First.	March 9, 2026: Corrective action is still in progress.	Open