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Subject: Status of Corrective Actions - Report No. 2025-162
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[Six-Month Status \(2025-162\).pdf](#)

Attached is the Department's status of corrective actions for Auditor General Report Number 2025-162, *State of Florida – Compliance and Internal Controls Over Financial Reporting and Federal Awards for the Florida Department of Commerce* (March 2025).

Regards,
Jim

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**SIX MONTH STATUS OF CORRECTIVE ACTIONS –
AUDITOR GENERAL REPORT NO. 2025-162**

(Compliance and Internal Controls Over Financial Reporting and
Federal Awards for the Florida Department of Commerce)

September 18, 2025

<u>Finding No(s). (1)</u>	<u>Program/Area</u>	<u>Brief Description</u>	<u>Status of Finding</u>	<u>Comments</u> (If Finding is not Fully Corrected, include reason for Finding's recurrence and corrective actions planned and taken)
2024-004	Community Development Block Grant/State's Program and Non-Entitlement Grants in Hawaii ALN 14.228 Community Services Block Grant ALN 93.569 Employment Services Cluster ALNs 17.207 and 17.801 Low-Income Home Energy Assistance Program ALN 93.658 Workforce Innovation and Opportunity Act Cluster ALNs 17.258, 17.259, 17.278	Certain security controls related to user authentication for the Subrecipient Enterprise Resource Application (SERA) need improvement to ensure the confidentiality, integrity, and availability of SERA data and related information technology (IT) resources.	Fully Corrected	

2024-005 2023-004 2022-017 2021-014	Community Development Block Grant/State's Program and Non-Entitlement Grants in Hawaii ALN 14.228 Community Services Block Grant ALN 93.569 Employment Services Cluster ALNs 17.207 and 17.801 Low-Income Home Energy Assistance Program ALN 93.658 Workforce Innovation and Opportunity Act Cluster ALNs 17.258, 17.259, 17.278	FCOM did not conduct periodic reviews of the appropriateness of all Subrecipient Enterprise Resource Application (SERA) user access privileges nor did FCOM records evidence the timely deactivation of SERA access privileges.	Partially Corrected	FCOM implemented the following corrective actions to address periodic reviews of all SERA user access privileges and timely deactivation of SERA access privileges. - Monthly internal user access and security audits effective March 1, 2025. - Automatic account deactivations after 45 days of inactivity effective January 25, 2025. - SERA administrators included in the Move/Transfer Employee Action Request (EAR) Form process to ensure interdepartmental staff changes, are updated or deactivated based on the staff's new role. Effective June 2, 2025. - Written procedures are being updated.
2024-006 2023-005	Community Development Block Grants/State's Program and Non-Entitlement Grants in Hawaii ALN 14.228	FCOM was unable to identify all subaward actions required to be reported in the Federal Funding Accountability and Transparency Act Subaward Reporting System (FSRS) during the 2023-24 fiscal year and, as a result, FCOM did not always report subaward information required by the Federal Funding Accountability and Transparency Act (FFATA) in the FSRS.	Partially Corrected	As of 6/30/25, FCOM has fully reconciled USA Spending to SERA and will conduct monthly reconciliations to USA Spending.
2024-007	Employment Services Cluster ALNs 17.207, 17.801	FCOM was unable to identify all subaward actions required to be reported in the Federal Funding Accountability and Transparency Act Subaward Reporting System (FSRS) during the 2023-24 fiscal year and, as a result, FCOM did not always report subaward information required by the Federal Funding Accountability and Transparency Act (FFATA) in the FSRS.	Partially Corrected	As of 6/30/25, FCOM has fully reconciled USA Spending to SERA and will conduct monthly reconciliations to USA Spending.
2024-008 2023-006 2022-011 2021-019 2020-009 2019-006 2018-012 2017-006	Unemployment Insurance ALN 17.225	In our information technology (IT) operational audit report No. 2021-169, dated March 2021, we noted in Finding 2 that RECONNECT application edits for postmark dates and related date sequencing continue to need improvement. As of June 2024, FCOM had not corrected the identified deficiencies.	Fully Corrected	

2024-009 2023-009 2022-015 2021-023 2020-013 2019-011 2018-012 2017-006	Unemployment Insurance ALN 17.225	In our information technology (IT) operational audit report No. 2021-169, dated March 2021, we noted in Finding 6 that processing defects related to claimant benefit payments, claimant overpayments, and employer charges still exist in RECONNECT. As of June 2024, FCOM had not corrected the identified deficiencies.	Not Corrected	FCOM is actively working on this defect. The estimated date of resolution is December 2025.
2024-010 2023-010	Unemployment Insurance ALN 17.225	FCOM change management controls need improvement to ensure that all RECONNECT program code changes are managed by, and do not bypass, the FCOM change management process.	Fully Corrected	
2024-011 2023-011 2022-008 2021-030 2020-020	Unemployment Insurance ALN 17.225	Certain security controls related to user authentication for RECONNECT need improvement to ensure the confidentiality, integrity, and availability of RECONNECT data and related information technology (IT) resources.	Not Corrected	FCOM is working with the development team to remediate the listed security controls and will develop necessary changes by December 31, 2025.
2024-012 2023-012 2022-018	Unemployment Insurance ALN 17.225	FCOM records did not clearly evidence that UI benefit payments were made only to eligible claimants.	Fully Corrected	
2024-013 2023-013 2022-020 2021-035 2020-022	Unemployment Insurance ALN 17.225	FCOM did not always ensure that UI claimants complied with the participation requirements of the RESEA program.	Fully Corrected	
2024-015 2023-014 2022-021 2021-016	Unemployment Insurance ALN 17.225	Certain security controls related to user authentication for the Employ Florida (EF) system need improvement to ensure the confidentiality, integrity, and availability of EF system data and related information technology (IT) resources.	Fully Corrected	
2024-016	Workforce Innovation and Opportunity Act ALNs 17.258, 17.259, 17.278	FCOM was unable to identify all subaward actions required to be reported in the Federal Funding Accountability and Transparency Act Subaward Reporting System (FSRS) during the 2023-24 fiscal year and, as a result, FCOM did not always report subaward information required by the Federal Funding Accountability and Transparency Act (FFATA) in the FSRS.	Partially Corrected	As of 6/30/25, FCOM has fully reconciled USA Spending to SERA and will conduct monthly reconciliations to USA Spending.

2024-037	Low-Income Home Energy Assistance Program ALN 93.568	FCOM was unable to identify all subaward actions required to be reported in the Federal Funding Accountability and Transparency Act Subaward Reporting System (FSRS) during the 2023-24 fiscal year and, as a result, FCOM did not always report subaward information required by the Federal Funding Accountability and Transparency Act (FFATA) in the FSRS.	Partially Corrected	As of 6/30/25, FCOM has fully reconciled USA Spending to SERA and will conduct monthly reconciliations to USA Spending.
2024-038	Low-Income Home Energy Assistance Program ALN 93.568	FCOM did not accurately report certain household assistance data on a Quarterly Performance and Management (QPM) Report submitted to the Division of Energy Assistance (DEA) for LIHEAP.	Fully Corrected	.
2024-039	Low-Income Home Energy Assistance Program ALN 93.568	FCOM did not evaluate each subrecipient's risk of noncompliance to determine the appropriate subrecipient monitoring nor conduct any risk-based subrecipient monitoring.	Fully Corrected	
2024-040	Community Services Block Grant ALN 93.569	FCOM expenditures charged to the CSBG program were not always incurred during the authorized period of performance.	Not Corrected	FCOM has developed a tool that automatically flags and reviews transactions that appear to have occurred outside of the period of performance. This tool will enable staff to identify and reconcile expenditure charges that may be incorrectly allocated. This tool will be fully in place by August 1, 2025.
2024-041 2023-037	Community Services Block Grant ALN 93.569	FCOM did not evaluate each subrecipient's risk of noncompliance to determine the appropriate subrecipient monitoring nor conduct any risk-based subrecipient monitoring.	Fully Corrected	
2022-016 2021-024 2020-014 2019-007 2018-012 2017-006	Unemployment Insurance ALN 17.225	In our information technology (IT) operational audit report titled Reemployment Assistance Claims and Benefits Information System (CONNECT), dated March 2021, we noted in Finding 7 that language translations for Reemployment Assistance Claims and Benefits Information System (RA System) claimant communications continue to need improvement. As of June 2022, FCOM had not corrected the identified deficiencies.	Fully Corrected	

2021-028 2020-018 2019-012 2018-012 2017-006	Unemployment Insurance ALN 17.225	In our information technology (IT) operational audit report titled Reemployment Assistance Claims and Benefits Information System (CONNECT), dated March 2021, we noted in Finding 12 that some Reemployment Assistance Claims and Benefits Information System (RA System) users had inappropriate and unnecessary access privileges to high-risk functions. As of June 2021, FCOM had not corrected the identified deficiencies.	Partially Corrected	FCOM implemented an Identity Access Management policy on August 18, 2023. FCOM is actively evaluating access privilege roles and establishing procedures to restrict system users to only functions necessary for assigned job duties. Additionally, the Department is working to develop Standard Operating Procedures (SOP) to identify role-specific job duties. Due to unexpected staff changes and our extensive role research the anticipated completion date is September 30, 2025.
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