



September 6, 2024

JLAC received 9.9.2024

**MEMORANDUM**

**TO:** Jim Zingale, Executive Director *JZ*

**FROM:** Angie Welch, Inspector General *AW*

**SUBJECT:** Six-Month Update on Auditor General Report Number 2024-174, State of Florida Compliance and Internal Controls Over Financial Reporting and Federal Awards

As required by *section 20.055(6)(h)*, Florida Statutes, attached is the Department's six-month status update for corrective actions taken in response to Auditor General Report Number 2024-174, State of Florida Compliance and Internal Controls Over Financial Reporting and Federal Awards.

The Information Services Program (ISP), General Tax Administration (GTA), and Child Support Program, provided updates on actions taken to correct the following findings:

**Finding No. 2023-015:** Certain security controls related to user authentication for the System for Unified Taxation (SUNTAX) need improvements to ensure the confidentiality, integrity, and availability of SUNTAX data and related information technology (IT) resources.

**Recommendation:** We recommend that Department of Revenue (DOR) management improve certain security controls related to SUNTAX user authentication to ensure the confidentiality, integrity, and availability of SUNTAX data and related IT resources.

**Status:** Partially Corrected - A control was implemented at the DOR network level for internal DOR users verified in March 2024. There is a project to implement a control for external SUNTAX Portal users with a planned completion date of June 2025. Due to the mandatory SAP software update to SUNTAX that limits the ability to implement changes, the Department has formally accepted the risk for delaying implementation of a control at the application layer for these systems.

**Finding No. 2023-035:** Certain security controls related to user authentication for the Child Support Enforcement Automated Management System (CAMS) need improvement to ensure confidentiality, integrity, and availability of CAMS data and related IT resources.

**Recommendation:** We recommend that DOR management improve certain security controls related to CAMS user authentication to ensure the confidentiality, integrity, and availability of CAMS data and related IT resources.

**Status:** Partially Corrected - A control was implemented at the DOR network level for internal DOR users and verified on September 5, 2023. There is a project to implement a control for external CAMS Portal users which is scheduled to be completed by February 28, 2025. Due to a mandatory SAP software update to CAMS that limits the ability to implement changes, the Department has formally accepted the risk for delaying implementation of a control at the application layer for these systems.

If you have any questions, please contact me at (850) 617-8152, or Stacey Emminger, Audit Director, at (850) 717-6710.

AW/am

cc:

Clark Rogers, Deputy Executive Director/Chief of Staff  
Jimmie Harrell, ISP Program Director  
Maria Johnson, GTA Program Director  
Ann Coffin, Child Support Program Director  
Joint Legislative Auditing Committee